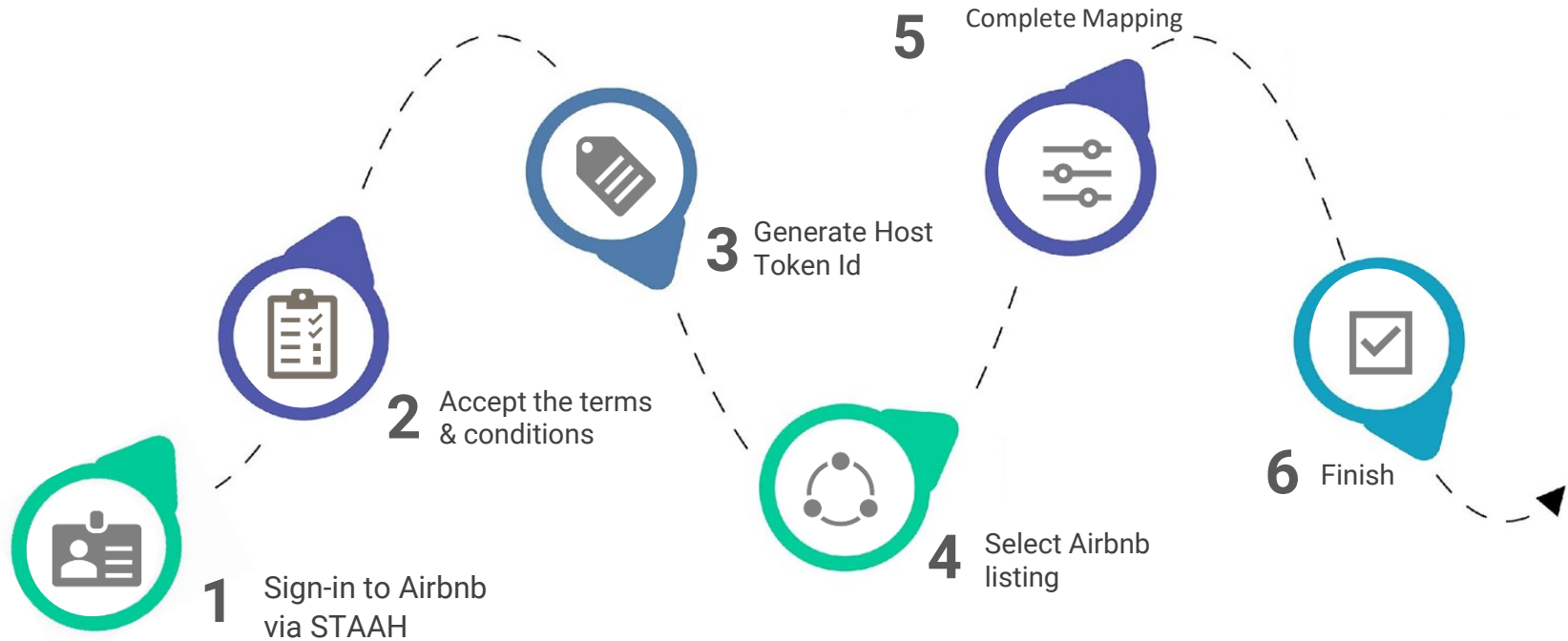


How to connect to Airbnb?

**Existing
Airbnb Users**

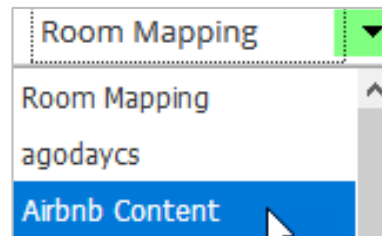
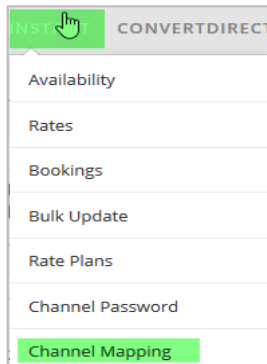
Mapping for clients listed on Airbnb



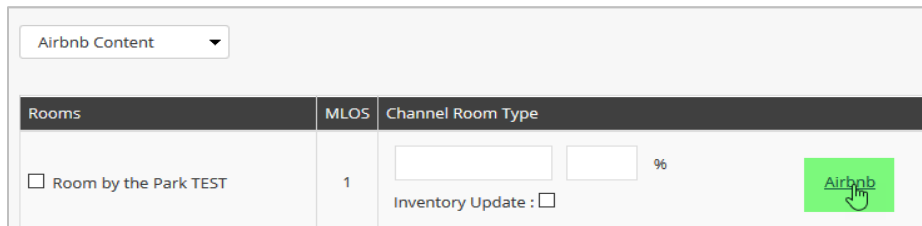
Where to enable connection?

INSTANT

Login to Instant Extranet
> Instant > Channel Mapping



Click the drop-down arrow and select Airbnb Content



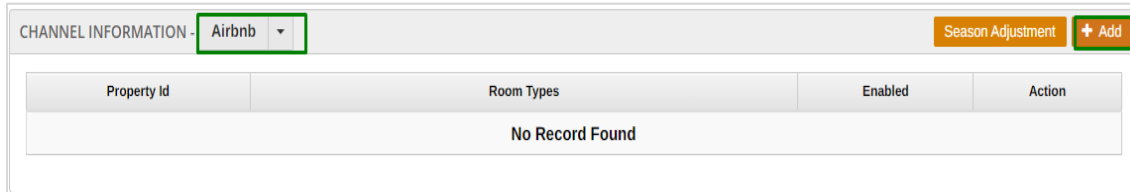
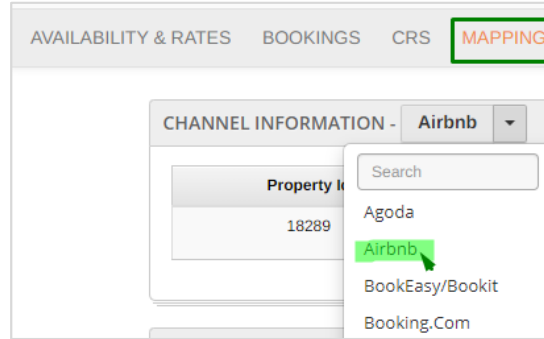
- ✓ You will see all the available room types that can be mapped
- ✓ Select the one that you want to connect with Airbnb
- ✓ Click on the **Airbnb button**

Where to enable connection?

MAX

Login to the STAAH Channel Manager

> Go to Mapping > Select AirBnB channel name from the drop down



Click "ADD" button to get started on the **STAAH connection with Airbnb**

Airbnb Wizard

INSTANT/ MAX

- ✓ Click on the **Airbnb link**

SETUP


LISTING

PROFILE

ROOM & RATE INFO

AVAILABILITY AND BOOKING RULE

Click here to get connected with Airbnb.



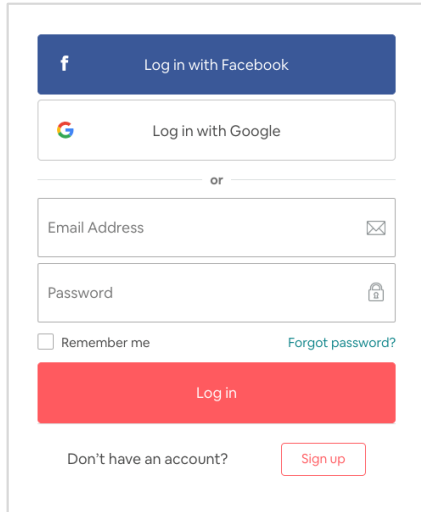
Host Token Number *

Generate

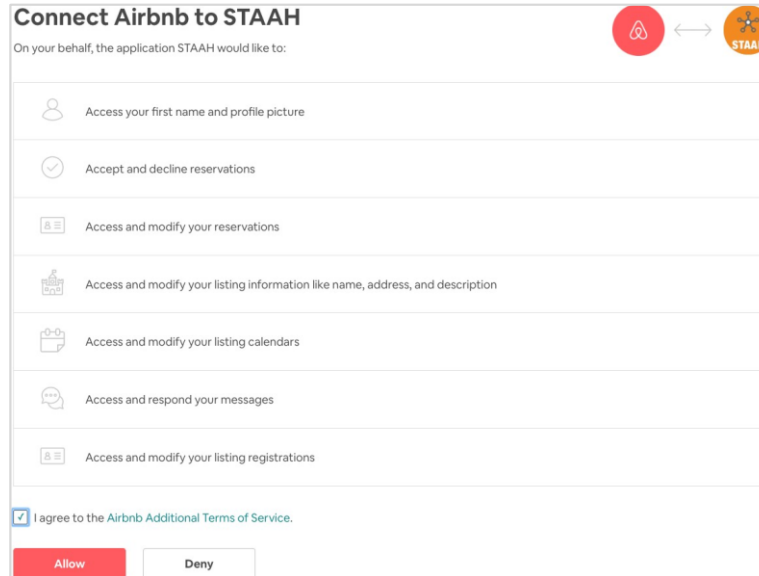
Airbnb Login page

INSTANT/ MAX

- ✓ You will be diverted to the Airbnb login page
- ✓ You are required to connect using the [main host credentials](#). Co host credentials are not accepted for connection
- ✓ Once you login, you will be redirected to the authorization screen
- ✓ Tick 'I agree' then click 'Allow'



The image shows the Airbnb login page. It features two social login buttons at the top: 'Log in with Facebook' and 'Log in with Google'. Below these is a section for email and password login, with fields for 'Email Address' and 'Password'. There is a 'Remember me' checkbox and a 'Forgot password?' link. A large red 'Log in' button is at the bottom, along with a 'Don't have an account?' link and a 'Sign up' button.



The image shows the 'Connect Airbnb to STAAH' authorization screen. It features the Airbnb and STAAH logos at the top. Below the logos is a list of permissions that STAAH is requesting from the Airbnb account, such as 'Access your first name and profile picture', 'Accept and decline reservations', 'Access and modify your reservations', 'Access and modify your listing information like name, address, and description', 'Access and modify your listing calendars', 'Access and respond your messages', and 'Access and modify your listing registrations'. At the bottom, there is a checkbox for 'I agree to the Airbnb Additional Terms of Service' and two buttons: 'Allow' and 'Deny'.

Host Token ID / Number

INSTANT/ MAX

Once host accepts T&Cs, a host token ID will be returned

STAAH is now connected to **Airbnb** for your listing!

Please return to STAAH extranet and enter this host token number to complete your Airbnb listing.

Host token number

3msqrvlaadg155cuscwaoy6rs

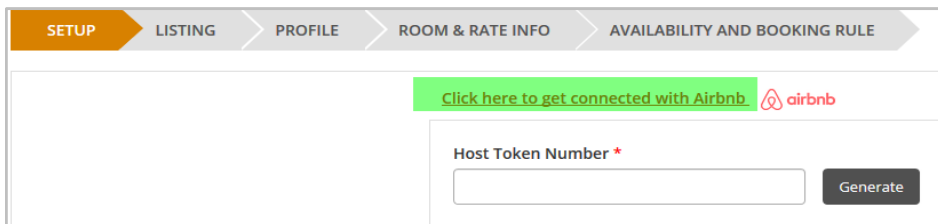
Thank you




Return back to STAAH

INSTANT/ MAX

- ✓ Copy Host Token number from previous page.
- ✓ Enter the host token number and click on 'Generate'

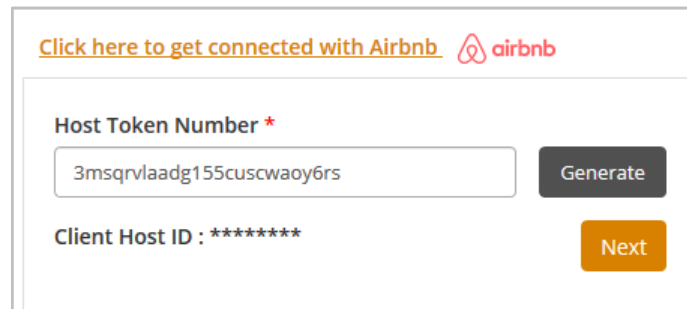



SETUP LISTING PROFILE ROOM & RATE INFO AVAILABILITY AND BOOKING RULE

[Click here to get connected with Airbnb](#)  **airbnb**

Host Token Number *

Generate



[Click here to get connected with Airbnb](#)  **airbnb**

Host Token Number *

Generate

Client Host ID : *****

Next

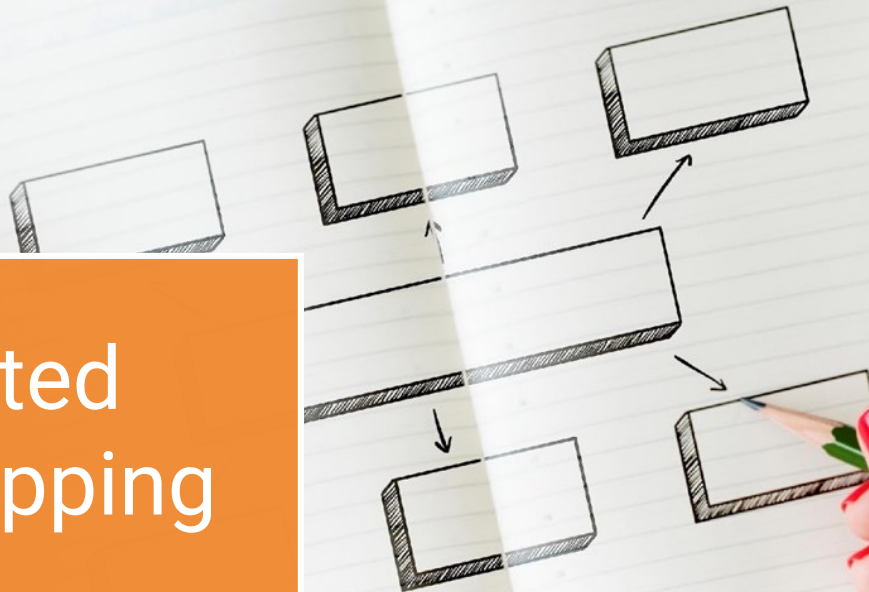
- ✓ Once host ID is generated, click on Next
- ✓ You will be diverted to Listing page

Get started with Mapping

INSTANT/ MAX

TUESDAY
August
2

WEDNESDAY
August
3



Start Mapping

MAX

- ✓ You will see all room types that you have selected to map
- ✓ Click on “[Map a room](#)” for each room type and start mapping one by one

CHANNEL INFORMATION - Airbnb

Season Adjustment

+ Add

Property Id	Room Types	Enabled	Action
1000000	<div>2 Bedroom (Kalbarri Sunsea Villas) Villa 3</div> <div>2 Bedroom Split Level (Kalbarri Sunsea Villas) Villa 8</div> <div>4 Bedrooms (Sunsea Waterfront South Yunderup)</div>	Yes	<div></div> <div></div>

AIRBNB CHANNEL RATE PLANS

Clear Mapping Cache

Mapping Guide

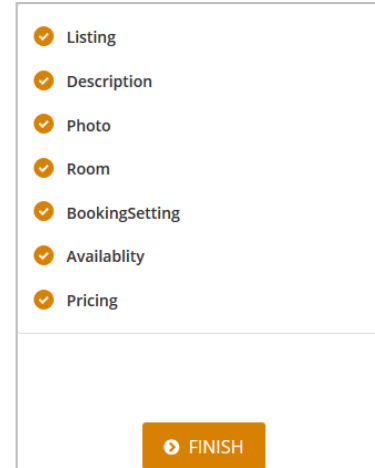
Search

	App Guest	Formula %	SSL	MLOS	MXLOS	AP	Action
2 Bedroom (Kalbarri Sunsea Villas) Villa 3							<div>✓ Map a room</div>
2 Bedroom Split Level (Kalbarri Sunsea Villas) Villa 8							<div>✓ Map a room</div>
4 Bedrooms (Sunsea Waterfront South Yunderup)							<div>✓ Map a room</div>

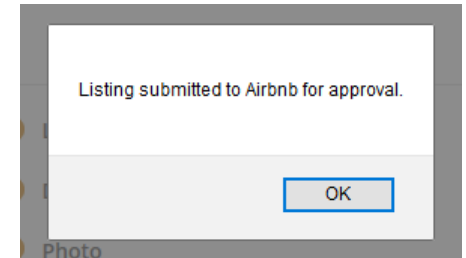
Mapping Completed

INSTANT/ MAX

- ✓ If all information processed successfully, the 'Finish' page will look like below.
- ✓ Click on FINISH
- ✓ Wait for confirmation message



A screenshot of a 'Finish' page. It features a checklist of seven items, each with a yellow checkmark icon: Listing, Description, Photo, Room, BookingSetting, Availability, and Pricing. At the bottom right of the page is an orange button with a white play icon and the text 'FINISH'.

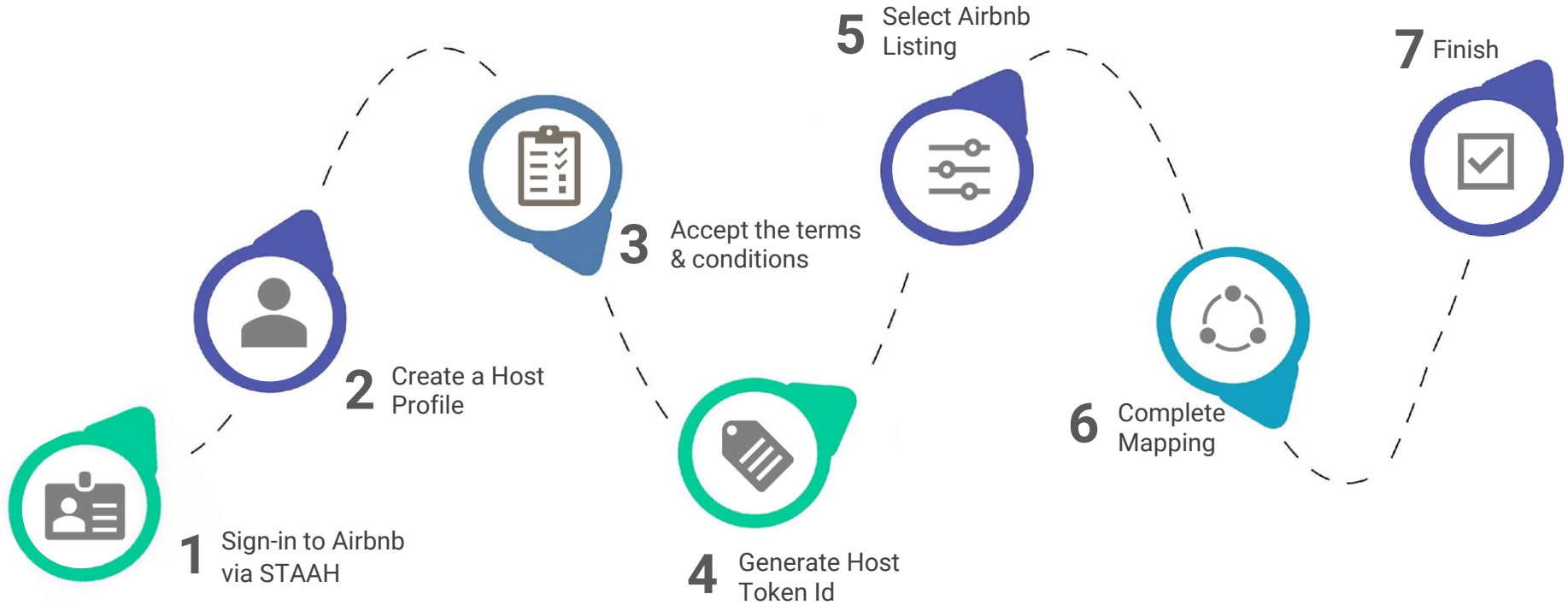




How to
connect to
Airbnb?

New Users

Mapping for clients not listed on Airbnb



Airbnb Login page

INSTANT/ MAX

- ✓ For **first time connection** of Airbnb via STAAH channel manager, kindly click on link to get connected with Airbnb.
- ✓ You will be diverted to the Airbnb wizard
- ✓ To add subsequent listing with multiple STAAH listings but single Airbnb account

Add Property to Airbnb Channel

Channel Manager Property ID*

8857

Click here to get connected with Airbnb



Please use main host credentials for connection. Co-host credentials insufficient for connection.

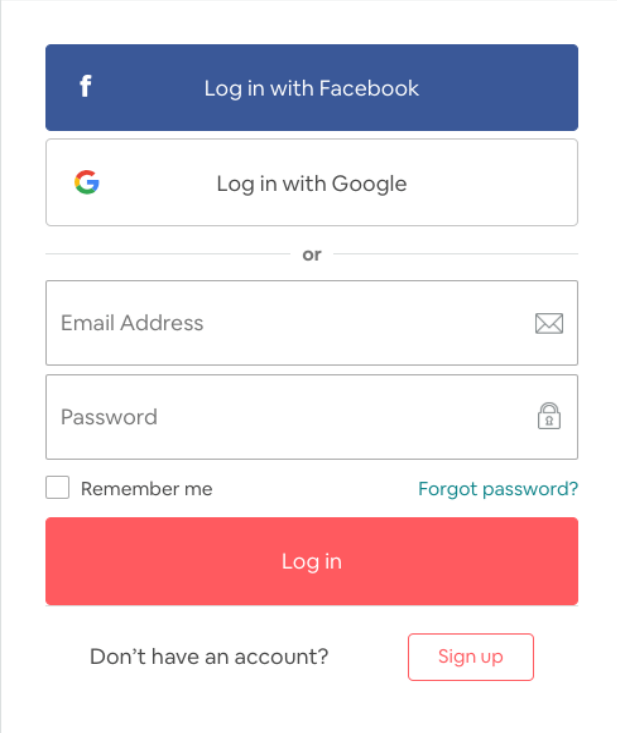
Host Token Number *

Generate Client ID

Airbnb Login page

INSTANT/ MAX

- ✓ You will be diverted to Airbnb login page
- ✓ As you are an new hosts without an Airbnb account, sign up and fill the requested details.



A mockup of the Airbnb login page. It features a dark blue button at the top with the Facebook 'f' logo and the text 'Log in with Facebook'. Below this is a white button with the Google 'G' logo and the text 'Log in with Google'. A thin horizontal line with the word 'or' in the center separates these from the login fields. There are two input fields: 'Email Address' with an envelope icon and 'Password' with a lock icon. Below the password field is a checkbox labeled 'Remember me' and a blue link 'Forgot password?'. A large red button labeled 'Log in' is positioned below the input fields. At the bottom, the text 'Don't have an account?' is next to a red-outlined button labeled 'Sign up'.

Complete your Airbnb Host Profile

- ✓ After you sign up, you need to [complete your Airbnb host profile](#)

Host profile setup recommendations:

- ✓ Airbnb users are required to have a profile, which other users will take into account when they make their decisions on whose place to book. Even if the rest of your Airbnb listings look fabulous, without an awesome host profile, it's unlikely you'll see the bookings roll in.
- ✓ A welcoming, trust-inspiring profile can make all the difference when it comes to attracting Airbnb guests. This is how Airbnb stands out amongst the crowd.

Tips to complete your **Airbnb Host Profile**

First Name

Last Name

Birthday

Email Id



Phone No.

Profile Picture








Describe Yourself

Accept Airbnb Terms of Service

- ✓ Once you login/sign up, you will be redirected to the authorisation screen
- ✓ Tick 'I agree' then click 'Allow'

Connect Airbnb to STAAH

On your behalf, the application STAAH would like to:

	Access your first name and profile picture
	Accept and decline reservations
	Access and modify your reservations
	Access and modify your listing information like name, address, and description
	Access and modify your listing calendars
	Access and respond your messages
	Access and modify your listing registrations

☒ I agree to the [Airbnb Additional Terms of Service](#).

AllowDeny

Host Token ID / Number

INSTANT/ MAX

Once host accepts T&Cs, a host token ID will be returned

STAAH is now connected to **Airbnb** for your listing!

Please return to STAAH extranet and enter this host token number to complete your Airbnb listing.

Host token number

3msqrvlaadg155cuscwaoy6rs

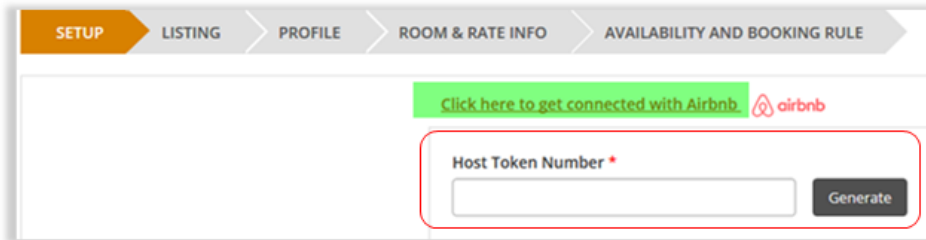
Thank you



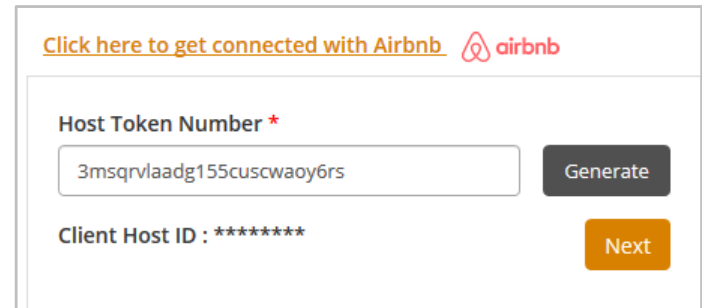
Return back to STAAH

INSTANT/ MAX

- ✓ Copy Host Token number from previous page.
- ✓ Enter the host token number and click on 'Generate'



The screenshot shows a navigation bar with five steps: SETUP (highlighted), LISTING, PROFILE, ROOM & RATE INFO, and AVAILABILITY AND BOOKING RULE. Below the bar, there is a green link "Click here to get connected with Airbnb" with the Airbnb logo. A red box highlights the "Host Token Number *" input field and the "Generate" button.



The screenshot shows the same setup page as the previous one, but with a generated Host Token Number "3msqrvlaadg155cuscwaoy6rs" entered in the input field. The "Generate" button is now disabled. Below the input field, the "Client Host ID : *****" is displayed, and the "Next" button is highlighted in orange.

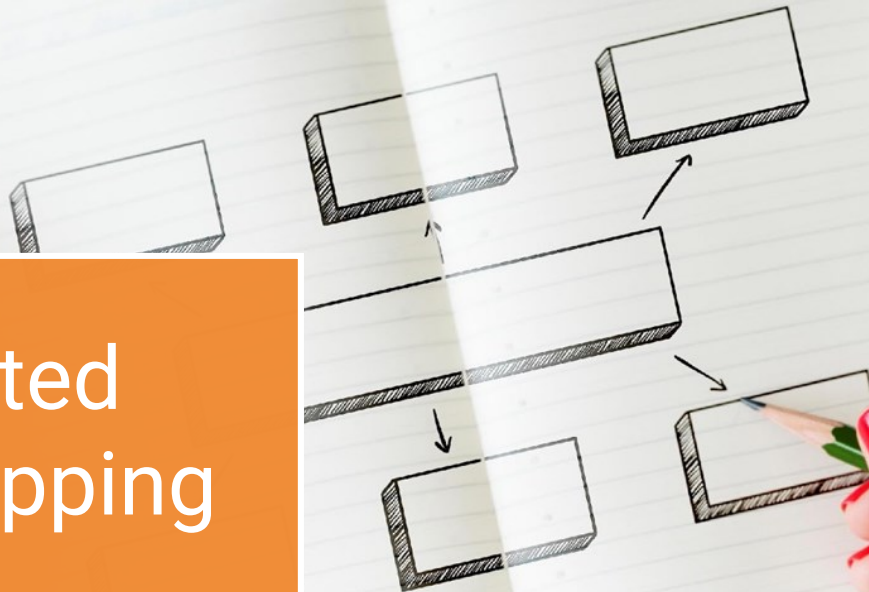
- ✓ Once host ID is generated, click on Next
- ✓ You will be diverted to Listing page

Get started with Mapping

INSTANT/ MAX

TUESDAY
August
2

WEDNESDAY
August
3



Start Mapping

MAX

- ✓ You will see all available room types that can be listed and mapped to AirBnB
- ✓ Click on “Map a room” for the ones that you want to connect with Airbnb and click Start Listing.

CHANNEL INFORMATION -
Airbnb
Season Adjustment
+ Add

Property Id	Room Types	Enabled	Action
100001	<div>2 Bedroom (Kalbarri Sunsea Villas) Villa 3</div> <div>2 Bedroom Split Level (Kalbarri Sunsea Villas) Villa 8</div> <div>4 Bedrooms (Sunsea Waterfront South Yunderup)</div>	Yes	

AIRBNB CHANNEL RATE PLANS
Clear Mapping Cache
Mapping Guide

	App Guest	Formula %	SSL	MLOS	MXLOS	AP	Action
2 Bedroom (Kalbarri Sunsea Villas) Villa 3							
2 Bedroom Split Level (Kalbarri Sunsea Villas) Villa 8							
4 Bedrooms (Sunsea Waterfront South Yunderup)							

Instant/MAX

Successful Listing

- ✓ All listings submitted are approved immediately.
- ✓ No downtime during connection process. Listings remains visible and bookable.

Instant

<input checked="" type="checkbox"/> Deluxe Studio	1	24995602	1	%	Airbnb	APPROVED	Sync Rate & Availability	Bookable <input checked="" type="checkbox"/>		
Inventory Update : <input checked="" type="checkbox"/>										

MAX

Approved
 [Sync Rate & Availability](#)
 Unmap
 Remove
 Bookable ☒
 Client listing ID : 17740822

RoomType Name *

Caulfield - TOP FLOOR 2bed Apartment Caulfield Parking Lift

Description *

Large And Private Two (2) Bedroom Top Floor Unit With Lift And Stair Access In Secure Boutique Building. Lots Of Natural Light And Wrap Around Balcony. Close To Caulfield Racecourse, Monash University, Caulfield Grammar School, Caulfield Hospital And Caulfield

Status of Listing



Airbnb Listing Expectations

Important:

You MUST meet Airbnb listing expectations especially with regards to images. Otherwise, Airbnb will reject your listings.

Requirements:

- ✓ Headline (min 8 characters)
- ✓ Property and unique room descriptions (min 50 characters)
- ✓ High quality images (min 7 images in JPEG format, min 800 x 500)
- ✓ Room and property features min (5 amenities)

If the Listing is Rejected

- ✓ It is possible for Airbnb to 'Reject' a listing. Usually it is because listing requirements are not met.
- ✓ The status in STAAH mapping page will show as 'Rejected'.
- ✓ Hover over the status to see reason.
- ✓ Where possible, please fix issue and you will need to resubmit listing again

NEW



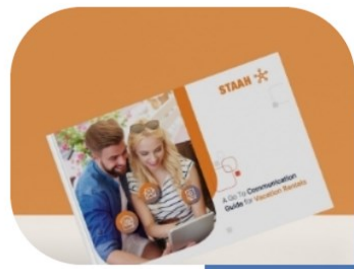
A Go To Communication Guide for **Vacation Rentals**

Download E-Guide

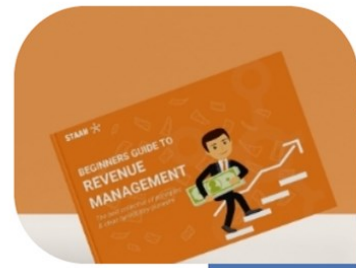
<https://staah.nz/2VH32Qf>



How to set-up Channel Manager like a pro



A go-to Communication guide for Vacation Rentals



Beginners guide to Revenue Management

Our Collection of eBooks



Understanding Hotel Distribution



Digital Marketing Toolkit



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Blog & Social Media

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Thank you