



OUR INSPIRATION BABU BRIJPAL DAS JI

(larger scale, larger audience, larger impact, etc.).

Highlights of Mr. Vivek Kumar's presentation

There is respect for others.

changes in our organization.

all travel globally.

Care for the others and find happiness for the others.

Japan is successful on all fronts because the entire organization/country & its citizens work based on that.

What makes a successful kingdom/organization: It is a

place where knowledge is sought after. Along with

knowledge there resides wealth and prosperity. When

the individuals run behind wealth they will lose

knowledge and along with that wealth, but when the individuals pursue knowledge then wealth resides.

Who is a good leader/king: A leader who keeps his

word listens to his people and is more concerned about that than himself is considered to be a great leader. A

great leader always keeps his word so that there is a sense of predictability, integrity and commitment about

Sales & marketing should be concentrated on heavily.

We should understand what problems customers face

staying at our hotel. We should be customer oriented, understand & take seriously the feedback of the

customer by evaluating them and making those

Unit level sales is more important than at the head office. Each unit must engage in its own unit sales and

be completely focused on that and not be dependent on

anyone else. OTA's are becoming very important so we should concentrate on our ratings as this is the future of

Improving yourself is the most important and must be done on a regular basis. To start the best way of gaining

We would like to end this by congratulating all the

award winners, Congratulations! Those who were

unable to perform in the last financial year, don't get

disheartened we have very high hopes from you

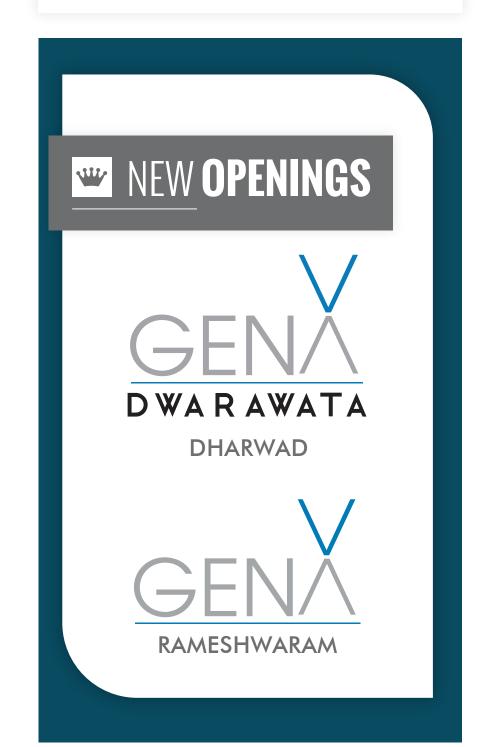
because we know as a family we can achieve 102% of

knowledge and wisdom is through reading.

IN THE MEDIA



BRIJVILLA, DALHOUSIE FEATURED IN OUTLOOK TRAVELLLER



DIRECTORS NOTE

We would like to welcome Mr. Ajit, Head of operations to our group, congratulations for being a part of our team. The 1589 Family welcomes you and is looking forward for the company's success with you.

We had a very wonderful AGM 2018-2019, hope every one of us learnt a lot in the engaging sessions and built a strong relationship with each other. Building a strong relationship with our colleagues helps us in: Communication, Loyalty, Success, Increases Work Efficiency, Reinforces Commitment to Excellence, Reduces Stress, Boosts an Employee's Morale, Builds Competency. It is this relationship that helps each individual tackle work related issues in the best possible method.

Let's focus on the knowledge, our founder and mentor Mr. Apurv Kumar & Mr. Vivek Kumar gave us in the presentation:

Highlights of Mr. Apurv Kumar's presentation

Personal Development: Personal development covers activities that improve awareness and identity, develop talents and potential, build human capital and facilitate employability, enhance the quality of life and contribute to the realization of dreams and aspirations.

Change: Change is inevitable. Things change with time

to the influencing and controlling of an individual's or

group's reputation. Originally a public relations term, the

and we need to be adaptive for the same else we will be left behind the competition. Evolving technology is the classic example for the same. Reputation Management: Reputation management refers

growth of the internet and social media, along with reputation management companies, have made search results a core part of an individual's or group's reputation. Adversity: Things always don't go as you plan, so when the things go the other way, instead of panicking we

should try to take control of the situation and never give up in the face of Adversity. Capacity Building: It is the process by which individuals and organizations obtain, improve, and retain the skills,

knowledge, tools, equipment and other resources needed to do their jobs competently or to a greater capacity





HOO Corporate Office



GenX Surat

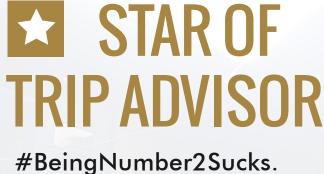
our budget. All the best!

GenX Dwarawata, Dharwad

Mr. Rudra Narayan Mitra



Mr. Manish Kumar GenX Brij Jamui







Deependra Singh Jodha



Brijrama Palace



Genx Vadodara



GenX Mughalsarai



Manish Kumar GenX Brij, Jamui



GenX Great Himalayan Resort, Mcleodgani





Rajesh Ranjan GenX Bhavnaga



GenX Alwar



Manoj Tiwari GenX Sundaram

AWARDS & RECOGNITION

RNB R K

PALACE

Kitchen

GENX

BRIJ

Akash Panwar

Sumitra Hembram

GENX

AGRA

Ravikant **F&B** Service

TIGER DEN **CORBETT**

Prakash Chand Gardner

RNB SHIVANI

Lunaram Kumawat

F&B Service

GENX **KISHANGARH**

Ankit Kumar F&B Service

GENX

BHAVNAGAR Shriram Shah F&B Production

Housekeeping

BRIJRAMA PALACE,

VARANSASI Tulsi Tigga

Admin

JODHANA ELITE

Deep Singh Maintenance

RNB SELECT BANJARA HILLS, HYDERABAD

Direndar Housekeeping

MCLEODGANJ Atul Kumar

Admin

GENX

ABHYARAN RANTHAMBORE

GENX

VADODARA

Housekeeping

Mahesh

Santosh

KST

Neeraj F&B Service

IN THE **SPOTLIGHT** Sibaji Sarkar Mr. Sarkar has an interest on reading about the Indian history. He keeps himself updated on all the battles happened in the past. He is also a dedicated fan of Indian Army. He also has a keen interest on Indian politics. In his past time, he likes to read blogs, newsletter and find out more about the Indian history.

? DID YOU KNOW

- Did you know we have 18 hotels under GenX brand.
- Did you know our top 3 properties: BrijRama, BrijVilla, GenX Vadodara

BRK SATURDAY

A HUMBLE EFFORT TO SERVE SOCIETY.

BRK Saturday is an initiative organized by 1589 Hotels to serve society. The initiative has been named after our late beloved Sri Birendra Kumar (BRK).

The CSR was organised at a Government Primary school in collaboration with School of Health Screening Program. Doctors and nurses from SHS visit schools annually to conduct health screening of students to detect health conditions common among the school-going population. The dates for these screening sessions are scheduled to minimize disruption to lessons.



PROMOTIONS





Shambhu Das

Cluster-Operation Manager























